

# **VPAT™**

## **Voluntary Product Accessibility Template®**

**Version 1.3**

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

**Date:** 4/14/2017

**Name of Product:** Qwickly+Cloud (includes Qwickly+) v 3.7

**Contact for more Information (name/phone/email):**

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## Summary Table

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Supports with Exception	Please see Section 1194.21 for additional details
Section 1194.22 <a href="#">Web-based Internet Information and Applications</a>	Supports	Please see Section 1194.22 for additional details
Section 1194.23 <a href="#">Telecommunications Products</a>	N/A	N/A
Section 1194.24 <a href="#">Video and Multi-media Products</a>	N/A	N/A
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	N/A	N/A
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	N/A	N/A
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports when combined with compatible AT	Please see Section 1194.31 for additional details
Section 1194.41 <a href="#">Information, Documentation and Support</a>	Supports	Please see Section 1194.41 for additional details

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## Section 1194.21 Software Applications and Operating Systems – Detail

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Qwickly+ and Qwickly+Cloud heavily rely on the Blackboard System. Course tools and mashup tool are triggered in the same fashion any other course tool or mashup tool is triggered in the Blackboard Learn LMS. The Qwickly module can not launch tools via keyboard commands at this time, the development team is aware of this deficiency and aims to release improvements in future updates.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of	Supports	The product does not disrupt or disable any activated features of other products including the operating system

the operating system and is available to the product developer.		
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	Product uses on-screen indicators to show the focus of interactive elements.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text	Supports	

input caret location, and text attributes.		
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Product does not override user selected contrast and color settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	Product does not use any animations to display information.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not used in this product.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	Color and contrast settings are not applicable in this product line.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Product does not use flashing or blinking animations.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and	Supports	Product allows people using Assistive Technology to access information in the form.

functionality required for completion and submission of the form, including all directions and cues.		
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## ***Section 1194.22 Web-based Internet information and applications – Detail***

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<b><i>Criteria</i></b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Product rarely displays non-text elements, however there is one known exception. Cloud storage icons presently do not properly have alt tags associated with them. This will be rectified in a future release.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Product does not contain any multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with	Supports	

color is also available without color, for example from context or markup.		
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Product does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Product does not use image maps.
(g) Row and column headers shall be identified for data tables.	Not Applicable	Product does not use tables
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Product does not use tables
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Product does not use frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Product does cause screen flickers.

<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Supports</p>	<p>All functionality is contained in the core workflow of the product.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports</p>	
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Supports</p>	<p>Product does not require applets or other plugins.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion</p>	<p>Supports</p>	<p>Product allows people using Assistive Technology to access information in the form.</p>



and submission of the form, including all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	No repetitive navigation links exist.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	No timed responses are required in the product.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

## ***Section 1194.31 Functional Performance Criteria – Detail***

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<b><i>Criteria</i></b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall	Supports when combined with compatible AT	Product is browser based and on screen text can be read by Assistive Technology.

<p>be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>		
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports when combined with compatible AT</p>	<p>Product is browser based and allows users to enlarge text on their browser to any size allowed by their browsers. Text can be read by Assistive Technology.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	
<p>(d) Where audio information is important for the use of a product, at least one mode of</p>	<p>Supports</p>	

<p>operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>		
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	Supports	
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	Supports	

## **Section 1194.41 Information, Documentation and Support – Detail**

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#### **Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.

<p>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</p>	<p>Supports</p>	<p>Support services are provided online and by telephone.</p>
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